

2021 Opening, Covid Restrictions & Advance Bookings

Dear Parkcycle Customer,

Government Guidance

A review of the current lockdown regulations has been carried out by Parkcycle.

People are permitted to exercise outdoors within the guidance and to enter and enjoy the Royal Parks.

Parkcycle remains open in order to facilitate the health and well-being of the public which is considered important by the government. We consider that the hire of bicycle equipment is an essential service enabling the public to exercise in a socially distant and safe way.

People may exercise in a public outdoor place if they are:

- alone
- with the people they live with
- within a support bubble
- in a childcare bubble where providing childcare
- or, when on your own, with 1 person from another household

Full guidance on what activities are permitted can be found on the Governments advice page (<https://www.gov.uk/guidance/national-lockdown-stay-at-home#exercising>)

Covid Operational Statement and Hire Rule

A COVID-19 Risk assessment has been carried out with the specific two key principles of “social distancing” and “hygiene” for staff and visitors guiding the overall method statement and operational plan. A key factor in the risk assessment is that all operations are outdoor and within designated areas that provide control on social distancing.

Parkcycle aims to:-

- a. Comply with the latest government guidance on coronavirus
- b. Reference industry and best practices where comparable operations are being carried out
- c. Mitigate risks for staff and public as far as is reasonable and identified in the Parkcycle Covid-19 Operational Risk Assessment

In order to meet government guidance on exercising Parkcycle has implemented the following bike hire policy means that:-

**We will only hire single households with a maximum of 1 other person in their bubble
Customers must have travelled “locally”**

Royal Park and Covid

Some facilities and access in Richmond Park may be restricted by the Royal Parks, so customers are also advised to check the latest information from the Royal Parks on COVID using the link below:-

<https://www.royalparks.org.uk/coronavirus-updates>

Customer Information

24th January 2020



Opening Times January 2021

We will be operating on weekends only for the period of January.
Opening times will be from 10am until 3pm; the last one hire time is 2pm.

Please **always check our twitter** as opening times and days could vary depending on restrictions and changes in the government's advice.

<https://twitter.com/richmondcycle>

Advance Booking Requests

We are still accepting "Advance Booking Requests"; however we can only take payments when we are open on the weekend. So if you are making a weekend request for a Saturday (during the preceding week when we are closed) we will not be able to process your booking prior to your arrival.

If we have your email request you will be given the normal 10% advance booking discount when you are paying. If possible please bring a copy of the automated advance booking email reply if you can as this will help to speed things up.

Helmets

Due to the challenges of cleaning Helmets we are not offering free adult helmets to customers, but are continuing to offer child helmets (suitably cleaned and sanitized).

In general if you are able we advise all customers to bring their own helmets including helmets for their children where possible.

Head of Commercial Operations
Parkcycle Management

w: www.parkcycle.co.uk



: twitter.com/richmondcycle

2021 Calendar (Provisional)

	Open	Close	
		Mon-Fri	Weekend
January	10:00	15:00	15:00
February	10:00	16:00	16:00
March	10:00	16:00	16:00
April	10:00	17:00	17:00
May	10:00	17:00	18:00
June	10:00	17:00	18:00
July	10:00	17:00	18:00
August	10:00	18:00	18:00
September	10:00	16:30	17:00
October*	10:00	16:00	16:30
November	10:00	15:00	15:00
December	10:00	15:00	15:00

* When clocks change opening times will change

KEY to CALENDAR

- High Season
- Mid Season
- Low Season
- Low Season (*Weather dependent*)
- Closed

January						
M	T	W	Th	Fr	Sa	Su
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

February						
M	T	W	Th	Fr	Sa	Su
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

March						
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29	30	31				

April						
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26	27	28	29	30		

May						
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31					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

June						
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21	22	23	24	25	26	27
28	29	30				

July						
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August						
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23	24	25	26	27	28	29

September						
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October						
M	T	W	Th	Fr	Sa	Su
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November						
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15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

December						
M	T	W	Th	Fr	Sa	Su
		1	2	3	4	5
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20	21	22	23	24	25	26
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