



2021 Opening, Covid Restrictions & Advance Bookings

Dear Parkcycle Customer,

Government Guidance

Parkcycle remains open in order to facilitate the health and well-being of the public which is considered important by the government. We consider that the hire of bicycle equipment is an essential service enabling the public to exercise in a socially distant and safe way. Current guidance is that

Full guidance on what activities are permitted can be found on the Governments advice page <https://www.gov.uk/guidance/covid-19-coronavirus-restrictions-what-you-can-and-cannot-do#meeting-family-and-friends-outdoors>

Covid Operational Statement and Hire Rule

A COVID-19 Risk assessment has been carried out with the specific two key principles of “social distancing” and “hygiene” for staff and visitors guiding the overall method statement and operational plan. A key factor in the risk assessment is that all operations are outdoors and within designated areas that provide control on social distancing.

Parkcycle aims to:-

- a. Comply with the latest government guidance on coronavirus
- b. Reference industry and best practices where comparable operations are being carried out
- c. Mitigate risks for staff and public as far as is reasonable and identified in the Parkcycle Covid-19 Operational Risk Assessment

In order to meet government guidance on exercising Parkcycle has implemented the following bike hire policy means that from April 12th we can hire to groups of up to 6 people from any number of households.

Royal Park and Covid

Some facilities and access in Richmond Park may be restricted by the Royal Parks, so customers are also advised to check the latest information from the Royal Parks on COVID using the link below:-

<https://www.royalparks.org.uk/coronavirus-updates>

Opening Times

We will be open throughout April from 10am until 5pm with the last hire at 4pm

Please check twitter if you plan to visit on a Monday as we may be closed on Monday’s unless the weather is good!

Closing times vary by season and weather. For approximate closing times by month please see the table. The last hire time is at least one hour prior to the advertised closing time.

	Open	Close	
		Mon-Fri	Weekend
January	10:00	15:00	15:00
February	10:00	16:00	16:00
March	10:00	16:00	16:00
April	10:00	17:00	17:00
May	10:00	17:00	18:00
June	10:00	17:00	18:00
July	10:00	17:00	18:00
August	10:00	18:00	18:00
September	10:00	16:30	17:00
October*	10:00	16:00	16:30
November	10:00	15:00	15:00
December	10:00	15:00	15:00

* When clocks change opening times will change

Please ***always check our twitter*** <https://twitter.com/richmondcycle> as opening times and days could vary depending on weather, restrictions and changes in the government’s advice.

Customer Information

1st July 2021



July/ August Calendar Pricing

	M	T	W	Th	Fr	Sa	Su
July				1	2	3	4
	5	6	7	8	9	10	11
	12	13	14	15	16	17	18
	19	20	21	22	23	24	25
	26	27	28	29	30	31	

	M	T	W	Th	Fr	Sa	Su
August	30	31					1
	2	3	4	5	6	7	8
	9	10	11	12	13	14	15
	16	17	18	19	20	21	22
	23	24	25	26	27	28	29

	High Season		
Bikes	1 HOUR	2 HOURS	3 HOURS
Adult Bike	£11.50	£21.00	£30.50
Child's Bike (U12)	£8.00	£15.00	£22.00
Hybrid Bike	£15.00	£28.00	£41.00
Road Bike	£22.00	£38.00	£54.00
Tandem	£22.00	£39.00	£56.00
Child Specific	1 HOUR	2 HOURS	3 HOURS
Child Trailer	£11.00	£20.00	£29.00
Tagalong	£8.00	£15.00	£22.00
Baby Seat	£4.50	£8.50	£12.50
Accessories	1 HOUR	2 HOURS	3 HOURS
Helmet	Free	Free	Free
Gel Saddle Cover	£1.00	£2.00	£3.00
Lock	£2.00	£2.00	£2.00

Advance Booking Requests

When making an advance booking request please send by the latest time of 3pm on the day prior to your requested hire. If you send it later than this we will not be able to process your booking before we close for that day.

If we have your email request you will be given the normal 10% advance booking discount when you are paying. If possible please bring a copy of the automated advance booking email reply if you can as this will help to speed things up.

Helmets

Due to the challenges of cleaning Helmets we are not offering free adult helmets to customers, but are continuing to offer child helmets (suitably cleaned and sanitized).

In general if you are able we advise all customers to bring their own helmets including helmets for their children where possible.

Head of Commercial Operations
Parkcycle Management

w: www.parkcycle.co.uk



: twitter.com/richmondcycle